

**Montague Dental**  
Daniel Cohen, D.M.D., PC  
4 Dell St.  
Turners Falls, MA 01376  
(413)863-9656

Welcome and thank you for choosing the staff at Montague Dental as your oral health care specialists. Our goal is to provide quality dental health services in a caring, safe, and professional setting; so that you can achieve maximum oral health for your lifetime.

### **Financial Policy**

Montague Dental accepts **most** open-plan dental insurances. Since there are several hundred different insurance plans available, it is impossible for my staff to know all plans and their benefits. **Please** familiarize yourself with the dental insurance benefits of **your** plan. Our accounts receivable specialist may be of assistance with some helpful information, but please contact your insurance company with questions regarding your coverage.

Most insurances have an annual deductible and a co-payment for restorative treatment. Please be prepared to pay these fees when services are rendered.

For those among you who do not have insurance coverage, payment is expected on the date of service unless prior arrangements have been established.

### **Broken Appointment Policy**

Our office has a **48** hour cancellation policy. **Please** contact the office 48 hours prior to your scheduled appointment to cancel. **Any** no show or late canceled appointment will be considered a broken appointment and a fee may be assessed. The broken appointment fee is \$50.00 for each offense. This fee must be paid prior to continued treatment.

Upon **three** broken appointments we will be unable to continue as your dental health providers and you may be dismissed from our practice.

We understand sometimes emergency situations arise preventing a 48 hour cancellation, but a phone call to the office as soon as possible is requested. As a courtesy to us and other patients awaiting treatment, **please** make every effort to adhere to this policy. Thanks you!

**Please sign and date below this line**